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10.□IMPORTANT & GENERAL:(MANU-CONDITIONAL (NOT EG A 'SELLER CARRYING')WARRANTY

LTD, (FROM ASSEMBLING DATE).Legal etc Notice/s. T'S&C's/C'S&T's Deprtm Contract, Some

General Rules/Operational Disclosure/Accessibilities□



1. -1.1.1.(A).Click here to view all terms.(Subjected to change without notice; actually *Universally* applied *throughout* industry,not only

concerning *eg* concept of "warranty" (<u>NOT</u>

<u>EG</u> <u>INSURANCE/ASSURANCE/ON SITE/TRANSPORT /REPAIR</u>

<u>WARRANTY/RELATED)</u> subjected <u>to various</u> very strict re-strictions as well as *various* other limitations.

2. -2.1.1.(B). For any further details *the* legal (Statuary/Authorotal) dep.can be contacted. As part of our t & cs policies, all/any eg complaints has to be formally lodged preferably through solarman@mwebbiz.co.za. We would like to hear from you about anything please do contact US:

4. -3.1.1.(C).Contact <u>us</u> concerning <u>eg book</u>in <u>procedure</u> applied to <u>egSM</u> products,PREFERABLY <u>after eg</u> appointment/related,(<u>eg</u> testing/s, assessment/s,diagnostic<u>s</u>, any report<u>s</u>/related, <u>any types of eg 'repair/s'/"re-placements" /any/all parts <u>etc</u> /related, <u>etc most often</u> is <u>not free</u> of charge & <u>will</u>be subjected to eg time restrictions.Extra expenses <u>more often</u> apply <u>before</u></u>

anyequipment eg needs to be send to eg suppliers/related etc). Original & stamped tax invoice of purchaseVALID COC certificates etc always compulsory, to bring along/eg email ahead of time. Consumer will have to fill in various forms concerning these & more before bookin admittance can be accommodated, bookins subjected to availability.

5. -4.1.1.(D). Please do note SM /Reps/any "Account Executives"/related are not responsible under any circumstances whatsoever 4 anything related/directly /indirectly related to eg installation/s (/related/any "electrical contracting",/any construction/s etc/related/ related as well as egdesign/s/designing /related etcetera, click here for some very applied examples subjected to t/c's as well. Please note as well only accredited SM (independent) installers must be utilized in all contexts; these affect eg warranties as well as 'design life' etc.

- 7. -5.1.1.(E). Please do note after 6 days SM/G (not a service provider) defrays products /related not collected/just left. Please read rules concerning eg writing of eg any report/s /repairations etc, especially context out of warranty. No eg 'lay-bay's'/ related accepted.
- 8. -6.1.1.(F).Normally everything on special coupons (NOT DISCOUNT) is out of warranty. All products must only be used only for its intended purpose. Final eg system sizing etc still is responsibility of client/customer/end consumer. No warranty acts of randomnesses /force majeure/s etc.

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10.-7.1.1.(G). No eg supplier etc details supplied in any form to the public whatsoever, no matter what the *context might* be, (foto ref can be supplied).

- <u>SM(</u>one of averyfew companies in this world)has a lifetime repair guarantee *only* on certain products subjected to various special approvals *tobe* granted. (Repair /related charges <u>may</u> apply depending on the context). Contact <u>solarman@mwebbiz.co.za</u> 4 <u>more</u>.
- Please read SMterms concerning eg VAT exporting/related... &concerning more SM rules as well.
- 1. -8.1...More t's,c's,disclaimers/clauses & etc applies;can be viewed as stated above, other & additional restrictions as well as various (further) limitations mightapply as well, please be advised more often than not. As soon as clients buys from SM they 4matically agree to all their terms as well as conditions, not to eg other act/s or related/etc. !!

SPECIAL ANNOUNCEMENTS:

SUSPECTIING ANY TYPES OF CRIME AT OUR COMPANY. BE THE WHISTLE BLOWER: STOP CRIME CALL THE TIPOFF LINE (24 HRS WHISTLE BLOW LINE):

074 561 7976.: HELP US FIGHT & PREVENT ANY TYPE<u>S</u>

OF FRAUD, THEFT, ROBBERY <u>ETC!</u> (ALL TO BE TREATED

CONFIDENCIAL.)

